



CERTIFICATION EUROPETM

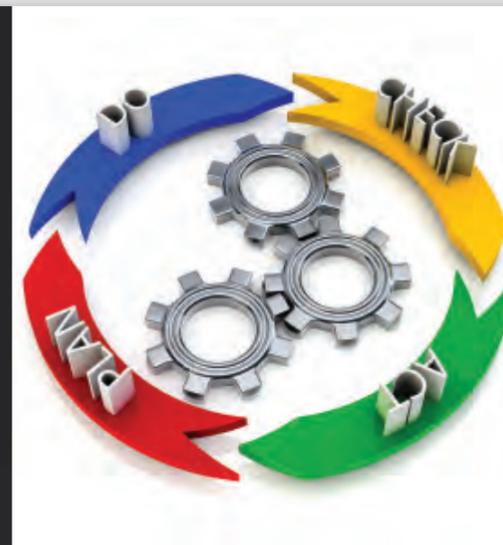


Certification Services

Training

Inspection Services

International Projects



Our Company

Established in 1999, Certification Europe is in a league of its own among accredited certification bodies worldwide.

We were born to change standard thinking.

Our organisation was founded with the aim of providing clients with an assurance proposal which goes beyond simply ticking the boxes of the grey, unemotional audit or inspection checklists, which have typified the industry for far too long.

We work in partnership with our clients to ensure that their certification becomes a valuable asset.

We support your company's achievements to ensure that you can:

- **Maximise quality and efficiency within your business model**
- **Gain competitive advantage in the marketplace**
- **Grow reputation amongst your stakeholders**
- **Perform consistent organisational improvements**
- **Keep legal and regulatory compliance**
- **Ensure cost savings**
- **Reach optimum client delivery service levels**

We perform more than eight thousand assessments on an annual basis across our client community, which includes micro-enterprises as well as multinationals, Government Departments and State Bodies.

With headquarters located in Dublin, we have local offices in the United Kingdom, Italy, Turkey and Japan.

Our People

At Certification Europe we are all proud of our core values of being innovative, respected by our stakeholders and exceeding expectations in everything we do.

We aim to encourage an open and communicative operational style that promotes continuous self-development and a



supportive work environment. We encourage and recognise leadership and idea generation, provide excellent conditions and a safe work environment to help our people to realise their career potential and maintain a high level of teamwork.

Certification Europe's team includes over 70 management and staff worldwide, and employees play an essential role in helping the company to realise our business objectives.

Our employees are our most valuable asset. With an international group of dedicated certification specialists, inspectors and officers globally, we deliver world class industry expertise across five continents.

Our Assurance Proposal

We pride ourselves on being innovative in the way we operate; we are experts in each area in which we assess companies for certification; we are accredited, client-focused and reputable.

We strive at all times to provide first class customer service and to go the extra mile in everything we do for our clients. We want to ensure that customers feel that, through our work, our company has positively contributed to the success of their organisation in a supporting way.

As a result we have constantly endeavoured, and will continue to strive to introduce new, cutting edge and innovative approaches to meet the needs of our clients.

Our aim is to give you an advantage over your competitors through your ISO training, certification and consistent implementation of management systems best practices.

Our innovation is not just limited to the delivery of our service, as an organisation we have always sought to push the boundaries of certification by pioneering the creation of new standards in both the national and international market place:

- Certification Europe launched the first accredited certification scheme for information security in Ireland and certified the first organisations in the country to both BS 7799 and ISO 27001
- Certification Europe was the first certification body in the World to offer accredited certification for Energy Management
- Certification Europe pioneered the certification of electronic signatures and was the first certification body in the world to be accredited under EU Directive 1999/93/EC

In the local and international environment, we are proud of our expertise and we are considered opinion makers in our fields. As we focus on growing both our clients' and our own best practices through a continuous drive to exceed expectations, we are gradually building a community of leading organisations which have a valuable asset in common: their assurance scheme certificate issued by Certification Europe.

Our Business Certification

Our dynamic portfolio of international standards, to which we assess companies for certification, covers Quality (ISO 9001), Environment (ISO 14001), Health & Safety (OHSAS 18001), Energy (ISO 50001) and Event Sustainability (ISO 20121), Information Security Management (ISO 27001), IT Service (ISO 20000) and Business Continuity (ISO 22301).

Our aim is to provide you with a consistent assurance proposal, combining world class expertise and advice, across the various stages of the certification process.

Training

To support the awareness of certification process, we also offer specific training schemes to guide organisations' management and staff towards ISO standards implementation within their company, via both public and tailored in-house programmes.

You can learn how to implement Energy Management Systems, Information Security Systems or even become a Lead Auditor in an ISO standard in partnership with Certification Europe.

A complete ISO Training programme is available on our website. Training Courses are held in custom-built learning centres in Ireland, the UK and internationally.

All ISO Training classes are run by ISO standard experts who have many years of experience in assessing organisations. Their strategic perspective on the business as well as their practical skills guarantees that participants will gain real world insights into integrating ISO Management Systems in their organisations' infrastructure.

Inspections

We provide a wide range of outsourced inspection services and solutions to clients throughout Ireland and Europe, which can support your business. We are employed by both the private and the public sector to supply highly specialised skills and competences in niche regulatory and inspection areas.

Some examples of inspection projects and programmes that our specialists are currently performing are:

- **Waste compliance and enforcement services**
- **Third party independent inspections and verifications**
- **Product verification and certification**
- **Independent quality inspection services**

Thanks to our experience we can develop inspection schemes, write inspection standards and protocols, and run specific training on inspection services and regulatory issues.



International Projects

Since opening in 1999 we have created assessment, documentation, and certification schemes for clients globally:

- Developed client and/or sector's specific national and international standards
- Advised on the creation of regulatory infrastructures
- Worked out standard policy guidelines for organisations and associations
- Performed due diligence assessments

We have completed projects work for organisations such as: the US Department of Commerce, the European Union, the Government of Egypt, Dublin City Council, the Department of the Environment, the Environmental Protection Agency (EPA), the Sustainable Energy Authority of Ireland (SEAI), and Fáilte Ireland.

Our Accreditations

At Certification Europe we operate a policy of achieving formal accreditation from a relevant authority before offering a service to the market in a particular standard, where it is commercially feasible.

Accreditation is the process by which a certification body has been independently assessed as possessing the expertise and competency to audit and certify to international standards, and it is recognised to offer quality certification services.

In order to obtain and maintain accreditation, we implement a quality management system within our organisation, which is assessed by an authorised state body (National Accreditation Body) to determine that our services meet the exact requirements of the relevant accreditation standards.

Companies who are seeking to have a system certified to an international standard should ensure that the assessment and certification is carried out by a competent accredited body. A national accreditation body exists in most countries to perform the task of approving, monitoring and auditing

certification services. National authorities liaise through an international forum (www.iaf.org) to ensure that international standards are adopted in a uniform manner to enable international recognition.

Certification Europe has achieved formal accreditation in the following standards:
 ISO 9001 - Quality Management Systems Certification
 ISO 14001 - Environmental Management Systems Certification
 ISO 20000-1 - IT Service Management Systems Certification
 ISO 22301 - Business Continuity Management Systems Certification
 ISO 27001 - Information Security Management Systems Certification
 ISO 50001 - Energy Management Systems Certification
 DIR 93/1999/EU - Electronic Signatures Certification
 APACS Standard 55 - Accredited Cheque Printers
 World Lottery Association Security Control Standard



Our Participation

Certification Europe is a founding member of the Association of Accredited Certification Bodies (AACB). The association was established in 2008.

AACB's key objectives are:

- To increase awareness of the value of Accredited Certification and promote uniform high standards of professionalism in the certification industry
- To support the development of excellent Irish companies and products through the provision of value-adding assurance schemes, which can contribute to the National economic development



Our Testimonials

"Energy management system certification has helped Diageo Baileys' operations address its energy use in an extremely positive manner. Since engaging in the energy management certification process we have saved 25% on weekend energy costs alone. Certification Europe were very knowledgeable in the area of energy management and had a personable approach during the certification process."

Evelyn Conlon,
Risk Manager at Diageo Bailey's Global Supply

"Certification Europe's assessors have a pragmatic approach. We find that the certification process benefits our organisation greatly and helps Thornton's Recycling to continually improve our quality, environmental and health & safety management systems. Over the last three years my team have built up good working relationship with Certification Europe's specialists whose demeanour is always professional and courteous."

Gary Brady,
Managing Director at Thornton's Recycling

"Achieving ISO 27001 certification and giving our existing and prospective clients confidence that we will protect them against information security risks was of critical importance to us. When we engaged Certification Europe I was immediately put at ease due to the open and approachable manner of their auditors and staff. All requests were dealt with swiftly and efficiently in a way that makes us feel valued as a client"

Eileen Uí Mhurchú,
Servecentric

"Certification Europe are fair and use a practical approach to auditing which has aided in the development of a good working relationship between our organisations."

Rita Shah
Managing Director at Shabra Plastics & Packaging

ISO 9001 / ISO 14001 / OHSAS 18001
 ISO 50001 / ISO 27001 / ISO 20000
 ISO 22301 / ISO 20121



Our Website

We are opinion makers in the arenas in which we operate, such as Energy, IT Security, Business Continuity, Environmental Protection and Sustainability.

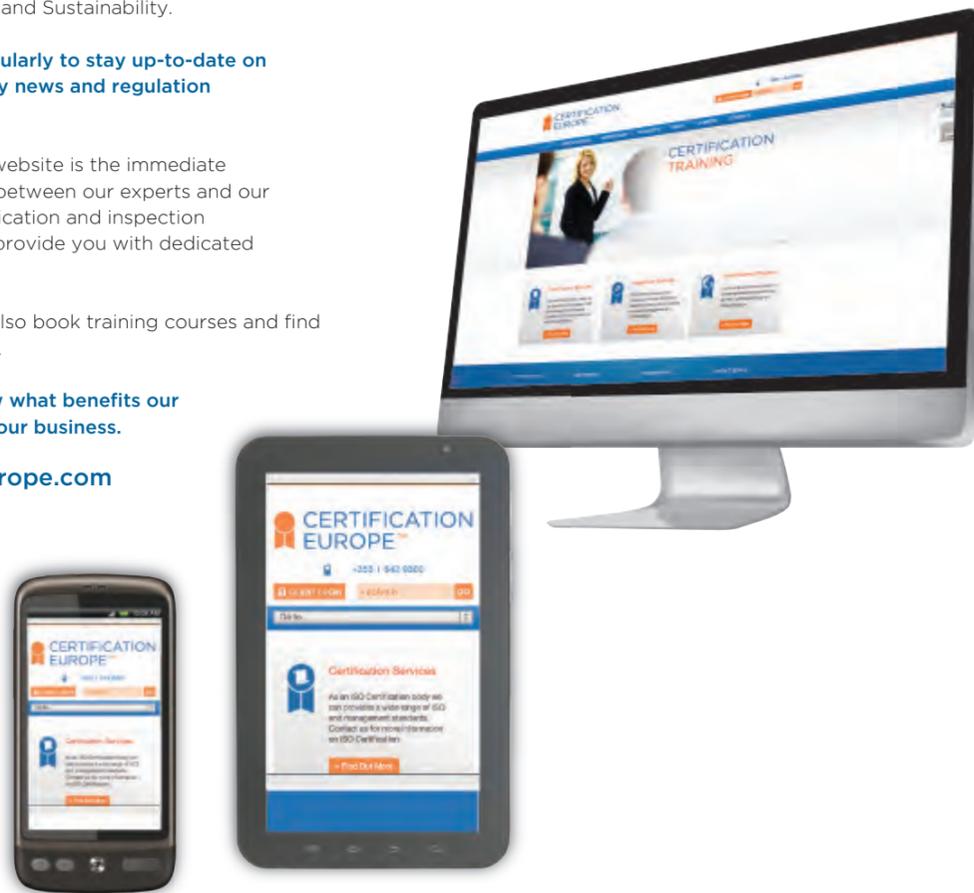
Check our web pages regularly to stay up-to-date on standard policies, industry news and regulation developments.

The Certification Europe website is the immediate communications channel between our experts and our stakeholders, where certification and inspection specialists will be able to provide you with dedicated responses.

On our website, you can also book training courses and find ISO standard publications.

Contact us today to know what benefits our services can provide to your business.

www.certificationeurope.com



Some of our Clients



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